

Establishing a Federal Library Reference Service

The DHS Experience

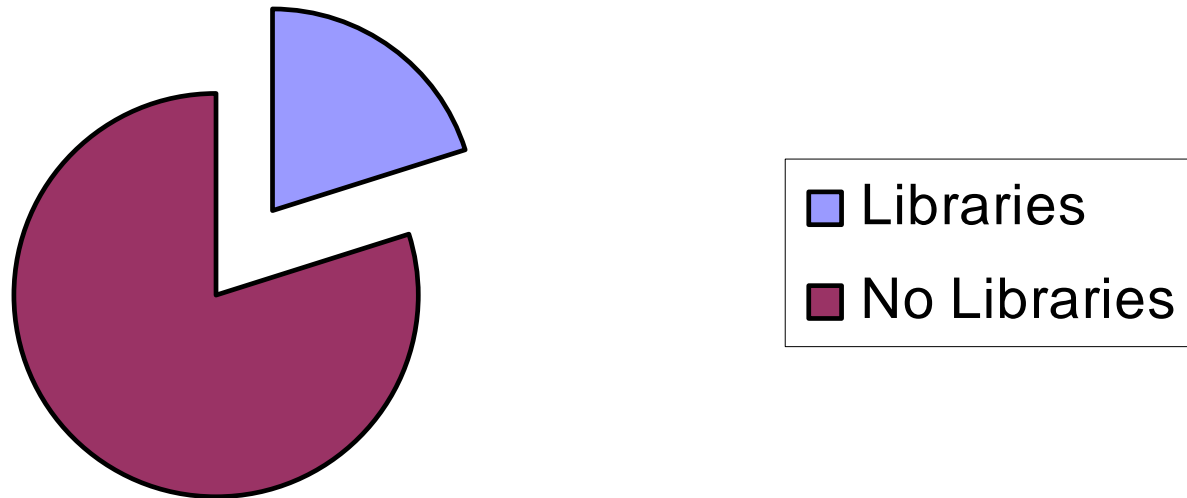
December 8, 2004

Military Librarians Workshop

ASK A FEDERAL LIBRARIAN
@ DHSOnline

DHS Library Service

DHS Access to Library Services



The Beginning

- DHS Working Group, FLICC
 - gathered participants
 - developed proposal
 - submitted to DHS
 - started work for setup
 - funded late December 2003

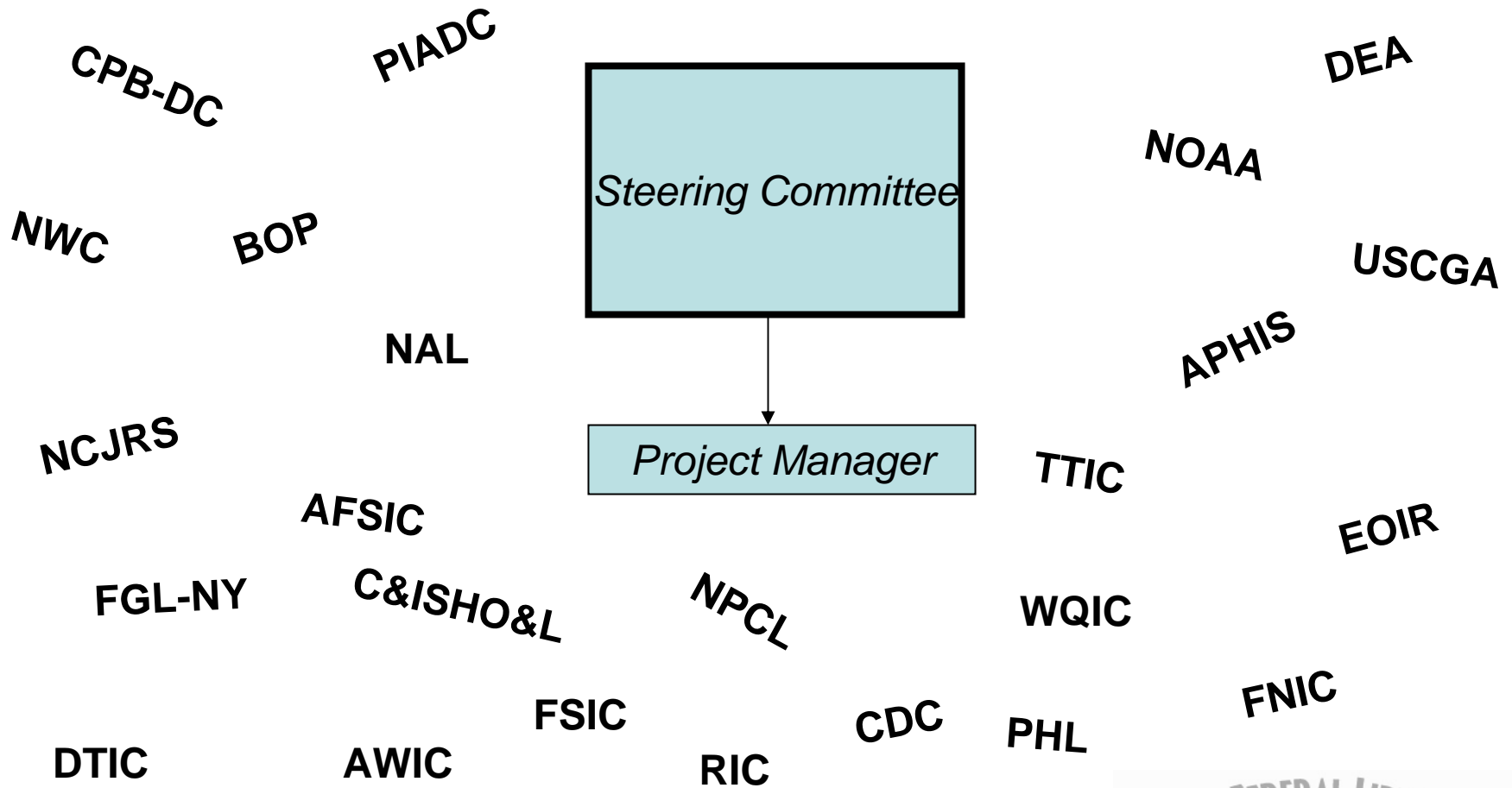
The Deal

- 24 Federal Libraries & Information Centers agreed:
 - to provide Virtual Reference services to the entire Department of Homeland Security
 - to deliver two reports: an interim (December 2004) and a final (May 2005)
- DHS agreed:
 - to subscribe to QuestionPoint for one year
 - to fund initial training and travel
 - to pay for promotional items

The Rewards

- DHS
 - access to library collections and library services for one year
 - information to assist in planning agency library services
- Federal libraries
 - assist a brand new sister agency
 - opportunity to learn QP software
 - chance to work with different libraries and librarians

The Structure



The Experience



December 8, 2004

Military Librarians Workshop

ASK A FEDERAL LIBRARIAN
@ DJSOnline

***Left! No, right! No, Left!!
Wait – who has the map??***

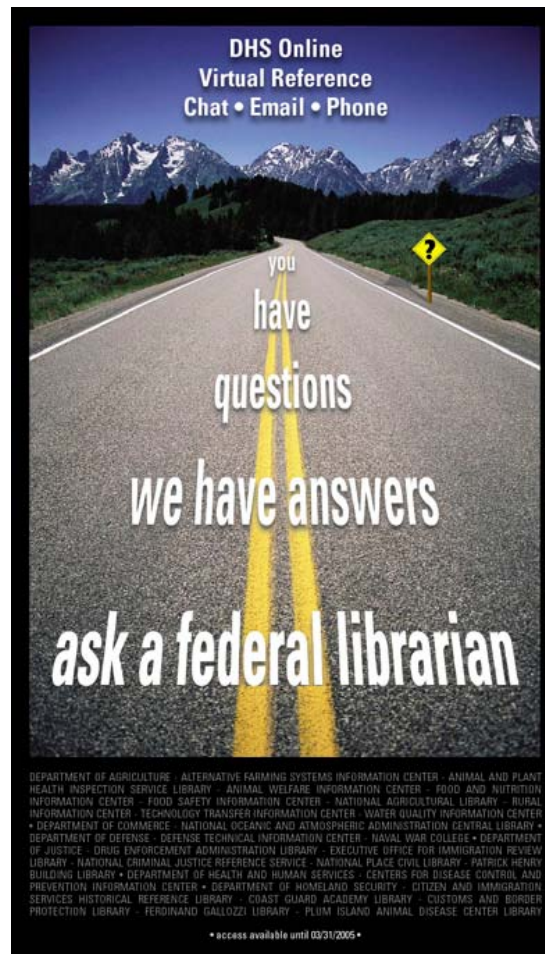


December 8, 2004

Military Librarians Workshop

ASK A FEDERAL LIBRARIAN
@ DJSOnline

Poster

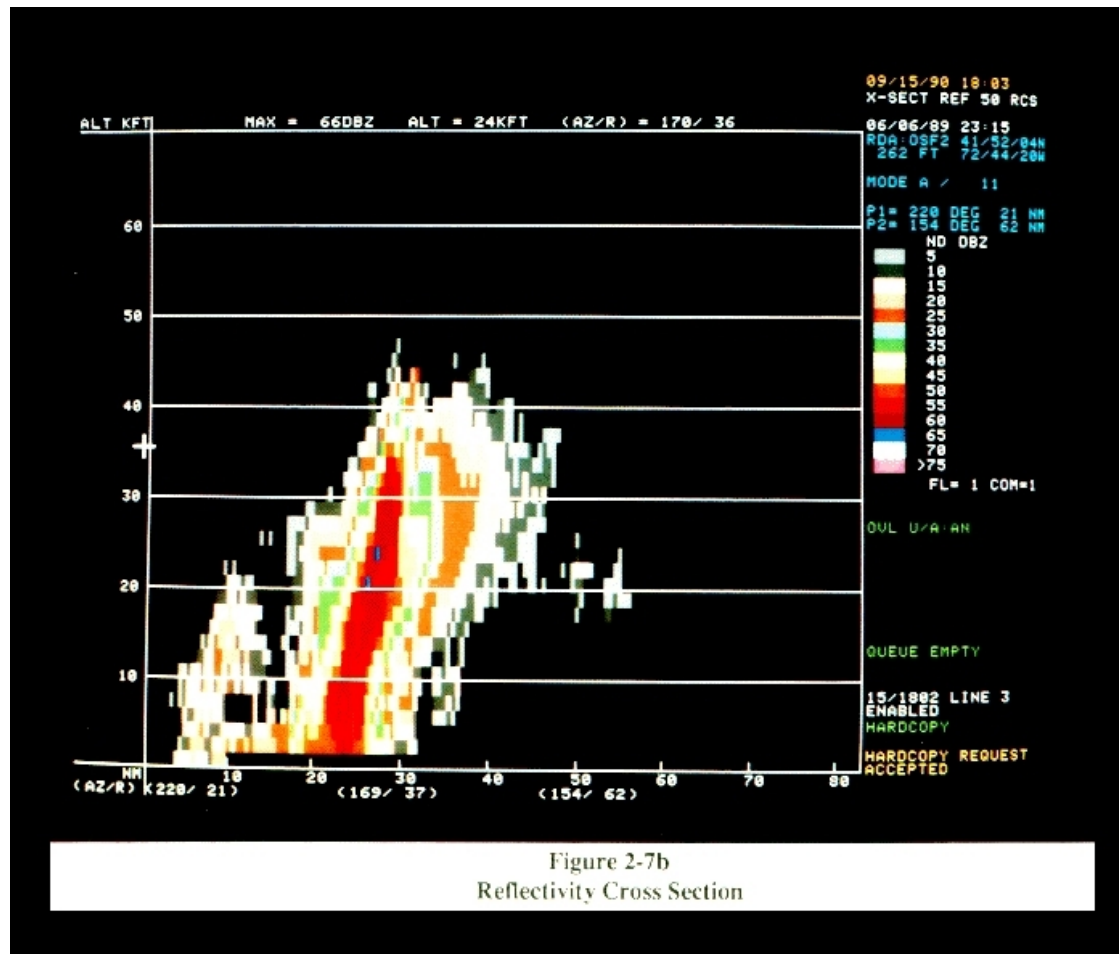


December 8, 2004

Military Librarians Workshop

ASK A FEDERAL LIBRARIAN
@ DHSOnline

Statistics



Error 404

DHSOnline not found

The Future of Ask a Federal Librarian



December 8, 2004

Military Librarians Workshop

ASK A FEDERAL LIBRARIAN
@ DJSOnline

Questions



December 8, 2004

Military Librarians Workshop

ASK A FEDERAL LIBRARIAN
@ DJSOnline

At Sea



December 8, 2004

Military Librarians Workshop

ASK A FEDERAL LIBRARIAN
@ DJSOnline